

Follow these steps to submit your claim within 30 days of purchase

- 1. Clearly and legibly complete all the information requested on this form.
- 2. Include a detailed explanation as to why you are requesting a refund on your body + skincare minis.
- 3. Return your completed form, together with a copy of your proof of purchase, by email to customerservice@bbox.com.au.
- 4. If your claim is approved, b.box will issue confirmation and request that you post all of the products (as a condition of claiming a refund) to:

b.box for kids

6/205-233 Abbotts Road

Dandenong South VIC 3175

Australia

Attn: Customer Service

- 5. It is the Customer's responsibility to pay the postage fees for the product return.
- 6. Please visit www.bbox.com.au/pages/bbox-body for the full **Terms & Conditions** and www.bbox.com.au/pages/privacy-policy for b.box's **Privacy Policy**.